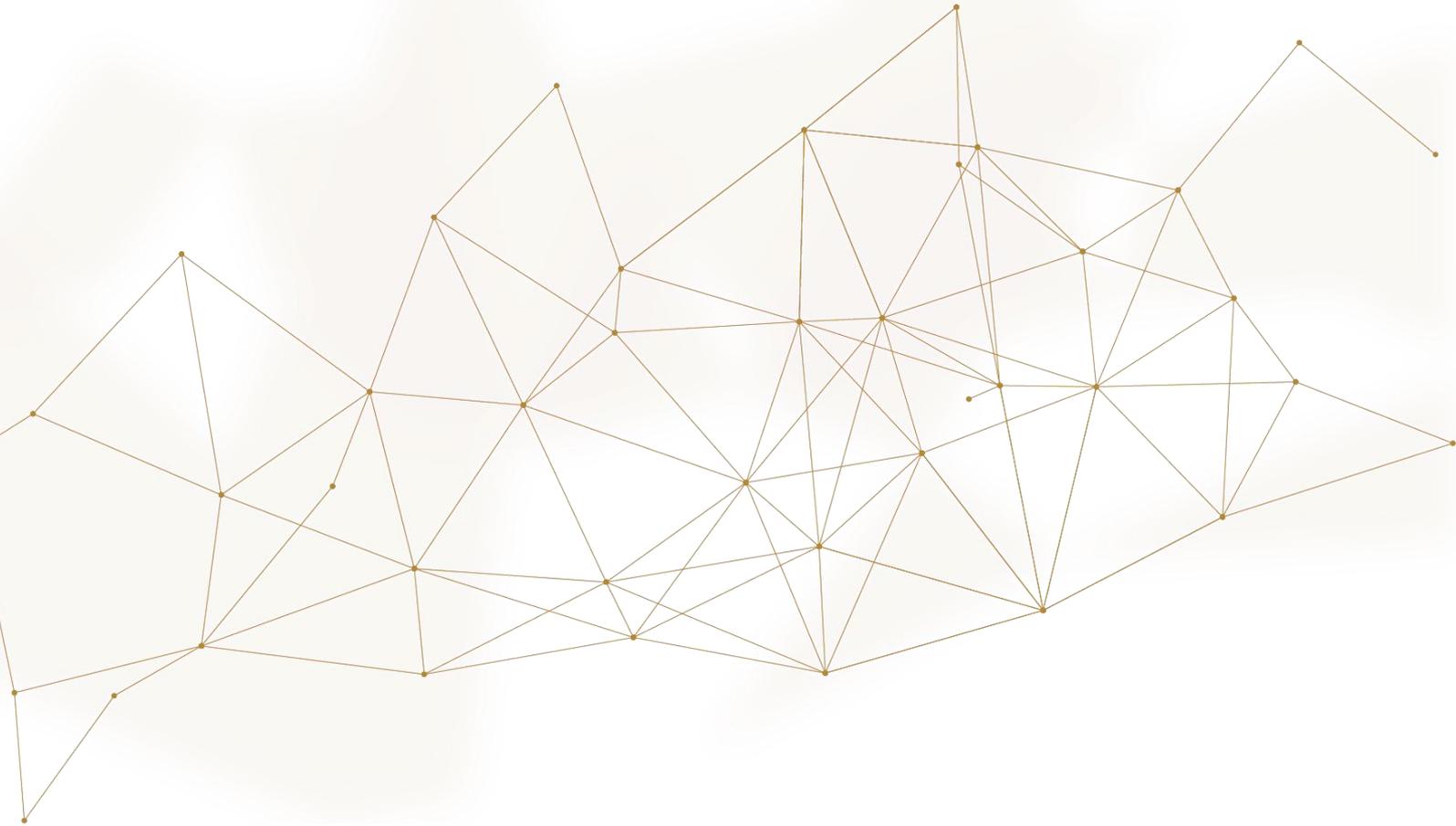




Vehicle Ownership Transfer

Moi Service Website

User Manual





1. Access to the Service:

1. To add new ownership transfer request, select **Vehicle Ownership Transfer** service from vehicles services that is related to Traffic services, then click on **start service** icon.

The screenshot displays the 'TRAFFIC SERVICES' portal. The 'Vehicles Services' tab is selected and highlighted with a red box. Below the tabs, there is a grid of service cards. The 'Vehicle Ownership Transfer' card is highlighted with a red box and contains a 'Start Service' button. Other visible services include Vehicle Details, Issuance of a Vehicle Registration Card, Vehicle Ownership Renewal, Lost Vehicle Registration Card Replacement, and Damaged Vehicle Registration Card Replacement. A left sidebar contains icons for Policing Services, Punitive & Reformatory, Civil Defence Services, and Weapons & ...



2. Service Steps:

1. Select the plate number for the vehicle that you want to transfer its ownership.

Vehicle Ownership Transfer

Service Description
In this service, you will be able to transfer a vehicle's ownership from its current owner to another person's ownership. The registration card will be delivered to the new owner if the transaction is completed.

Progress Percentage
20%

Traffic No. 1020029686

Select one of the following plate numbers:

Search by plate number

GMC

15 69888

MERCEDES

15 64512

Showing 3 of 3 Plates



2. Enter required application data then click on **Next** button.

Select one of the following plate numbers: Search by plate number

GMC 15  69877 Abu Dhabi ✓ Selected	GMC 17  77788 Abu Dhabi	17  > Abu Dhabi
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Showing 7 of 7 Plates

Chassis No.
KL6DD53F58B218084

Plate Number
FIFTEENTH CATEGORY / ABU DHABI / 69877

Applicant Info. Service Fees Payment Gateway

Step: Applicant Info.

Owner Traffic No. *

Enter number ex. 11301967xx

Buyer TCF Number *

Enter number ex. 11301967xx

New Owner Representative's Traffic Number (Mandatory for Companies)

Enter number ex. 11301967xx

Do you want to reserve the plates when completing ownership transfer? *

Do you want also to renew the vehicle's registration ? *

Next



3. Enter the **OTP code** that was sent to both owner and buyer, then click on **Next** button.

Traffic No. 1010000565 Chassis No. JTFLU71J3D4314295

Applicant Info. Service Fees Payment Gateway

Step: Applicant Info.

To continue, please enter the OTP code that has been sent to the current owner and the new owner (buyer) via SMS.

re-enter the request information

Current Owner's OTP *

Please Enter Current Owner's OTP

Enter number ex. 2020

New owner (Buyer) OTP *

Please Enter New owner (Buyer) OTP

Enter number ex. 2020

Next

4. Choose plate configuration, either using reserved plates owned by the new owner or issuing a new plate.

Pre-Application Details

Serial Number	Reserve the plates
1515	Yes
Owner Traffic No.	Buyer TCF Number
4060012980	1111111111
Owner Name	Buyer Name
Test Traffic	---

Cancel Application

Applicant Info. Service Fees Payment Gateway

Step: Applicant Info.

To continue, please choose how to issue the vehicle's plates. Either by selecting from the reserved list owned by new owner (Buyer) or issuing a new one.

Plate Configuration *

Please Select

Please Select

Using Reserved Plate

New Plate

Next



4.1. Enter the required data to select the vehicle plate, which includes **take it from** and the **plate make**, list of plates will be displayed based on the entered data, choose the vehicle plate to be used by clicking the **select** button and then click on **Next** button.

Applicant Info.
Service Fees
Payment Gateway

■ Step: Applicant Info.

To continue, please choose how to issue the vehicle's plates. Either by selecting from the reserved list owned by new owner (Buyer) or issuing a new one. i

Plate Configuration * Using Reserved Plate ▼

Take it from * Ajman Traffic Department ▼

Plate Make * 2 - SHORT ▼

To continue, please select a plate to be used. i

No. ▲	Plate Number	Plate Source	Plate Color	Plate Kind	Actions
1	11642	ABU DHABI	EIGHTH CATEGORY	PRIVATE	Select

Next



5. Details of Service fees and delivery fees will be displayed as shown below, add delivery address details then click on **Next** button.

Applicant Info.
Service Fees
Payment Gateway

Step: Service Fees

[Back to the new plate setting.](#)

No.	Description	Amount (AED)
1	Delay	120
2	DELIVERY SERVICE FEES	15
3	Re-register light private vehicle	400
4	Transfer of registration, private light	350
Total Amount (AED)		885 AED

Showing 1 to 4 of 4 entries

To continue, Please fill your address :

Note: Will be delivered within 72 hours (Addresses inside UAE only).

Emirate/Region *

Address *

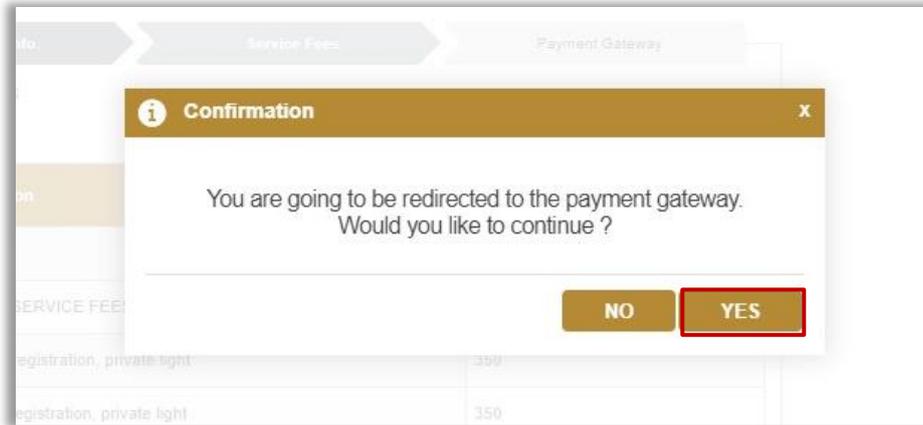
Enter text: your delivery address.

Mobile No. *

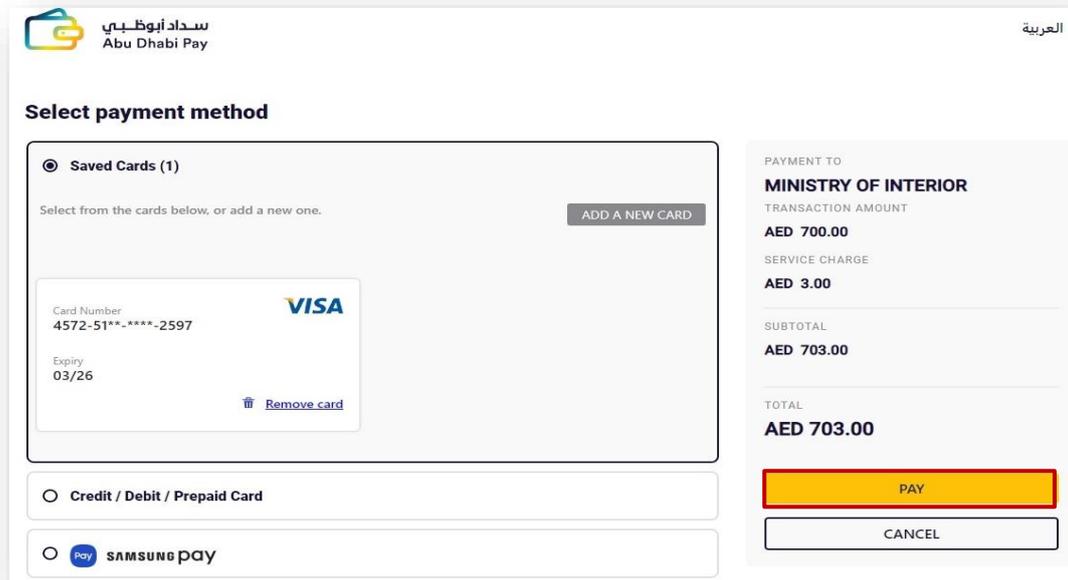
ex. 05xxxxxxxx, +9715xxxxxxxx, 009715xxxxxxxx



6. Confirm moving to payment gateway by clicking on **YES** button.



7. You will be redirected to the Payment Gateway, Select the desired payment method (select registered card, or add a new payment card), then click on **Pay icon**.





8. You can evaluate your experience in obtaining the service through the customer **pulse** survey screens shown below.

The screenshot shows the first screen of the Customer Pulse Survey. At the top left is the United Arab Emirates logo. At the top right is the 'نبض المتعامل' (Customer Pulse) logo and the text 'CUSTOMER PULSE'. Below the logo is a language selector set to 'English'. The main heading is 'Customer Pulse Survey'. The question is 'Overall, how satisfied are you about the Website? *'. Below the question is a horizontal row of seven stars. The first star is filled, and the others are empty. Below the stars, 'Extremely Dissatisfied' is on the left and 'Extremely Satisfied' is on the right. A 'Next' button is centered at the bottom.

The screenshot shows the second screen of the Customer Pulse Survey. At the top left is the United Arab Emirates logo. At the top right is the 'نبض المتعامل' (Customer Pulse) logo and the text 'CUSTOMER PULSE'. Below the logo is a language selector set to 'English'. The main heading is 'Customer Pulse Survey'. The question is 'Is there anything else you would like to share with us?'. Below the question is a dropdown menu with the text 'Please select' and a blue arrow. Below the dropdown is a large text input area with a '2000 characters left' indicator. Below the text area is a prompt: 'Kindly provide your mobile number or Email for follow up'. Below the prompt is a text input field. At the bottom are 'Previous' and 'Submit' buttons.



9. Payment has been done successfully, receipt information will be displayed as well as the issued ownership.

Applicant Info.
Service Fees
Payment Gateway

Step: Payment Gateway

Payment Result

Payment has been done successfully ✓

Vehicle Receipt Information:

Receipt No.	11111111111
Receipt Date.	18/11/2019
Receipt Time.	12:00 AM

[View Receipt](#) [click here](#)



Click to see the
Zoom
File Size: 350